ZOLL AED Plus Guidelines 2005 Guarantee

ZOLL Medical Corporation hereby commits to all purchasers of an AED Plus defibrillator after October 3, 2005 that in the next year ZOLL will make available to any requesting purchaser a set of simple tools that will change the operation of the AED Plus as required to meet the cardiopulmonary resuscitation protocol in *Guidelines 2005 for Cardiopulmonary Resuscitation and Emergency Cardiovascular Care, International Consensus on Science*, to be published by the American Heart Association (AHA) and the International Liaison Committee on Resuscitation (ILCOR).

ZOLL further guarantees that the tools to perform this upgrade will be provided to such purchasers of an AED Plus at no cost. Any monetary costs for transmitting or shipping these tools for upgrade will be borne in total by ZOLL.

ZOLL expects that these tools will perform an upgrade to the software of the AED Plus so as to meet the new Guidelines. ZOLL agrees to provide, in Compact Disc format, all software needed to perform this upgrade, along with updated versions of supporting documentation. ZOLL will also provide labeling if needed. ZOLL will also provide complete and clear instructional materials for performing this upgrade.

This upgrade will require the purchaser of the AED Plus to utilize a personal computer with infra-red modem and CD-ROM drive in order to perform the software upgrade of the AED Plus. The purchaser may also be required, as part of the upgrade process, to download software or software upgrades from the zoll.com web site.

^{*} ILCOR members include the American Heart Association, the Australian Resuscitation Council, the European Resuscitation Council, the Heart and Stroke Foundation of Canada, the Inter-American Heart Foundation, the New Zealand Resuscitation Council, and the Resuscitation Council of Southern Africa.

